

Court Calendar Webinar Questions & Answers



Knowledge Base Article

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Overview

This document compiles the questions from the Ohio SACWIS Court Calendar Webinar held on Wednesday January 13th, 2016.

Questions and Answers

Question: Is there a copy feature for Court Hearing?

Answer: Yes. When recording for one child, user has a copy link for that record. Upon clicking the copy link, the user will choose the participant and will associate the legal action group to save the hearing record for the sibling.

Question: Does recording a notification populate the court calendar?

Answer: It does not. If this is needed, as change enhancement can be investigated.

Question: Can Case ID be added to the Court Calendar Search results and report?

Answer: Yes. A change enhancement defect has been recorded.

Question: Can the Person name and ID be added to the Court Calendar Search results and report?

Answer: Yes. A change enhancement defect has been recorded.

Question: Can the Judge/ Magistrate name be added to the Court Calendar Search results and report?

Answer: Yes. A change enhancement defect has been recorded.

Question: Can the Judge/ Magistrate name be added to the hearing record that is future dated?

Answer: Current functionality does not allow this; however, a change enhancement defect has been recorded to add this feature.

Question: Can the Court Case Number/ Court ID be added to the Court Calendar Search results and report?

Answer: Yes. A change enhancement defect has been recorded.

Question: When multiple workers are assigned to the case, which case worker is the hearing assigned?

Answer: The hearing is assigned to all the assigned workers for that case.

Question: Is there an Admin security level that would allow for workers not assigned to the case to see the entire agency court calendar and/or utilize the Court Calendar functionality?

Answer: Currently, this feature does not exist, however a change enhancement defect has been recorded to add this ne admin security feature.

Question: If the report is run by Supervisor, can the report also list the assigned worker?

Answer: The report has the identified caseworker but can change the filter/sort order for the report. The search research has this feature as well.

Question: Is there a tickler system to tell staff they have an upcoming hearing or are they expected to check their court calendar in Ohio SACWIS periodically?

Answer: The ticklers and the Court Calendar functionality are not the same. The court calendar was developed as a way of managing court hearing, whereas ticklers indicate a task/work item in Ohio SACWIS is due.

If you have additional questions pertaining to this Deployment Communication, please contact the [Customer Care Center](#).